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Suggested Reading

#### **Good Intentions**

Sometimes, in our desire to promote an inclusive environment where everyone feels welcomed, we make decisions that actually accomplish the opposite. We ask people to forego or squash key aspects of their nature, so as not to offend others that happen to believe or act differently. Our intention is to great unity and cohesiveness. Our good intention has led to tolerance being placed on a pinnacle as the "Holy Grail" and absolutely fundamental to improving collaboration.

#### **Destroyed Trust and Openness**

But what all this focus on tolerance really does is create walls and barriers between people. It creates an environment where people walk around on egg-shells not wanting to say or do the wrong thing lest they get reprimanded or worse. People are willing to have uncomfortable conversations for far that they may be received the wrong way and some ill-intent might be assumed. People have to be careful how they praise and careful how they criticize so as not to be viewed as biased, discriminatory, or phobic.

#### **Disastrous Results**

The end result is that people are tolerated but they are not accepted. People do not engage in the discourse necessary to truly understand individuals of different backgrounds and identify common group upon which true, authentic relationships can be built. The openness truly required for innovation and cohesion never actually materializes. Instead you get politically correct answers and politically correct ideas. People say what they believe will be accepted and not what needs to be said. As long as this pattern of discussion continues, some of our most difficult social problems will remain and grow. And businesses should care about that because it affects every one of their employees and consumers and their families. It affects the political environment in which businesses market. Commit to your development as a leader of integrity and purpose with these resources:

1. Culture Shock - Chip Ingram

2. Counter Culture - David Platt

If you would like to see other books on my reading shelf, connect with me on <u>Goodreads</u>.

### **Tools and Resources**

To develop additional skill sets that will allow you to operate differently, check out these product offerings from Petra:

Petra's Transformational Learning Lab

<u>Successful Operating</u> Strategies (SOS) for Small <u>Businesses</u>

#### Time for Action

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It's time for business leaders to recognize their responsibility to create environments where all people are valued and are freed from the unnecessary shackles that exist in today's business environment.

#### **Millenial Mentoring Moment**

Helping millenials engage in uncomfortable or difficult conversations is a simple as engaging in conversations with them about their own backgrounds. Inquire about their faith practices and their political views and their interests outside of work. Let them see you should respect these differences even as you hold and express your own views.

If you'd like to learn more about coaching contact tiffany@petralearning.com.

## **TL Leadership Seminar Coming to Columbus**

You won't want to miss this action-packed 1 1/2 day leadership seminar. Transformational Leadership is the missing link to your professional effectiveness, personal effectiveness, and healthy relationships. I'm honored and privileged to be a part of the planning team that's helping to bring this seminar to Columbus. Don't miss out.

#### Link to the TL event website

# Tel: (412) 216-0376 Email: iinfo@petralearning.com

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